



## Backup and Protect your Exchange Mailboxes

### Emails, Contacts, Calendar Items, Notes and more

The BackupAssist Exchange Mailbox Add-on allows small and medium businesses to backup and protect their users' valuable emails, contacts, calendar items, notes, and even public folders. It also makes the recovery process straightforward - so whether a user loses an individual email or an entire folder, it's easy and fast to restore.

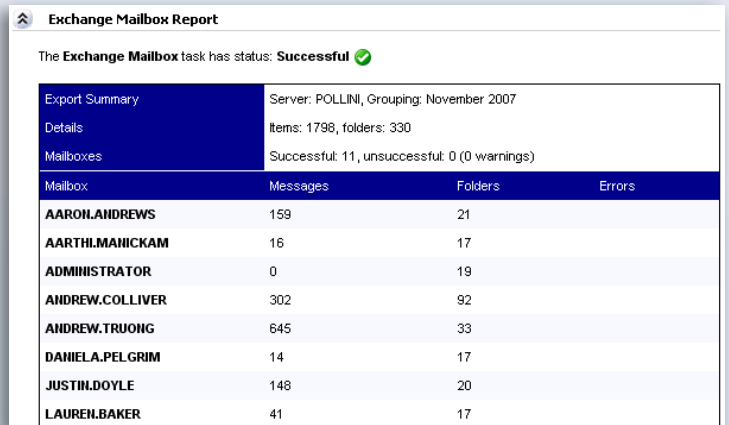
For advanced scenarios, the Exchange Mailbox Add-on can be configured to backup every incoming and outgoing email, helping to meet legal compliance requirements. Above all, its simple design means that it's easy to setup and configure and has a negligible impact on the performance of your Exchange Server.

# What makes the Exchange Mailbox Add-on a great solution?

## 1. Easily set up - then runs on autopilot

Our point-and-click selection makes it easy to select the mailboxes and public folders you want to protect, while issues like scheduling and permissions configuration are handled by BackupAssist.

You'll receive **daily reports** that show you how much email was received and backed-up for each user.



The Exchange Mailbox task has status: **Successful** ✓

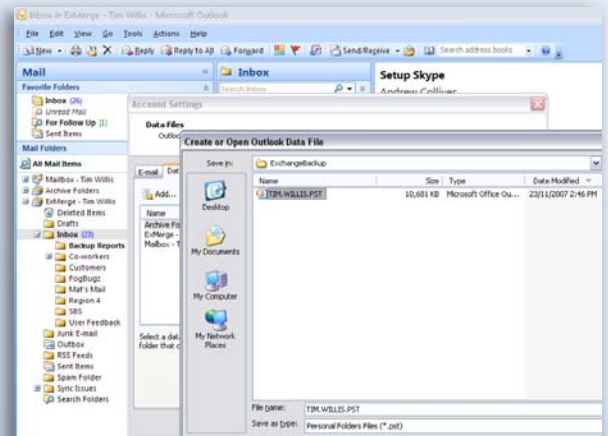
Export Summary Server: POLLINI, Grouping: November 2007  
Details Items: 1798, folders: 330  
Mailboxes Successful: 11, unsuccessful: 0 (0 warnings)

Mailbox	Messages	Folders	Errors
AARON.ANDREWS	159	21	
AARTH.MANICKAM	16	17	
ADMINISTRATOR	0	19	
ANDREW.COLLIVER	302	92	
ANDREW.TRUONG	645	33	
DANIELA.PELGRIM	14	17	
JUSTIN.DOYLE	148	20	
LAUREN.BAKER	41	17	

## 2. Makes it fast to retrieve items

If your user loses an item (by accidental deletion, corruption or other means), it's easy to get it back. Simply open the backup PST file in Outlook and copy back your items!

For larger volume tasks, you can use the built-in BackupAssist Restore Console to restore mailboxes and public folders for a specific date range directly back into your Exchange Server.



## 3. Uses the well known PST file format

Your mail items are stored in PST files – Microsoft's standard format that is compatible with any machine running Outlook. By avoiding obscure file formats, your mail items will be retrievable well into the future. Other benefits of the mailbox backup engine include:

- The facility to backup Public Folders to their own PST file.
- Operates in both ANSI and Unicode PST formats, overcoming the ANSI PST 2GB file limit.
- It can be installed on 64 or 32 bit machines with the same simple setup, no matter what version of Exchange or Windows Server you're running.



## 4. Permanently record your emails

The ability to create permanent records of incoming and outgoing emails is becoming increasingly important, whether to provide evidence in court or to meet legal compliance obligations\*. When run in journaling mode, BackupAssist makes it easy to permanently archive and burn emails onto DVDs.



\* Compliance laws vary across the world, and we cannot guarantee that our product will meet the requirements of individual jurisdictions. Please seek advice on your specific requirements before choosing BackupAssist.

## 5. Simple, lightweight and cost-effective

The BackupAssist solution is designed to be simple and straightforward. Unlike other mail archiving solutions, it does not require the installation of additional database servers.

Instead, our lightweight solution is smart and cost-effective.

**Mailbox backup options**

Directory path:  
 ...   
*This directory should be empty, and used only for mailbox backups*

Grouping method:  
 ▾  
Grouping allows you to manage your pst files



No extra servers required



Simple to use



Cost effective

## What do others think of the Exchange Mailbox Add-on?

...a few years ago... I would have spent half a day restoring files from the exchange server mount. Instead... I logged into the server... and imported [the] backed up pst file from the night before. Everyone was estatic and I was the hero!

Frank Whitaker  
Coast Hills Community Church - USA



WOW - I love this program! It's so easy to use and I just made a completely successful back up of all my users' mailboxes. It's so rare to get a program like this working right away. Thanks so much... Thanks for keeping it simple - I'll never use <competitor> again!!

Stewart Hoffman  
RE/MAX - USA



BTW, the PST restore is an excellent idea. You should all be congratulated. We have had to do several exchange restores for our client and it has been a very time-consuming and troubleshooting process. But with just PST's, the restore should be as easy as pie

Jason Murray  
Orstead - Australia



It is sensible, cost-effective and works very well. The new mailbox backup is awesome. I am impressed with how you guys have leveraged the various Microsoft OS components, filled in the deficiencies and built a great product around them.

Jerry Cohen  
Business Computer Design, Inc - USA



## To find out more about BackupAssist contact

[MSGI Telecom Solutions](#)

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